

THE WESTIN BEAR MOUNTAIN EMPLOYEE NEWSLETTER

Employee of the Month—Front of the House



BRYAN ERIKSSON—BANQUETS

Bryan (pictured left with Jonathan Amirault, Senior Banquets Captain) is a Senior Server on our banquets team. He was born and raised in Courtenay, BC and attended French Immersion school in Comox where he mastered one of the many languages he speaks. Bryan has attended UVic and Camosun and would someday like to study business at Royal Roads. Inspired by his father, he would eventually like to work with non-profit organizations. He enjoys traveling and has been to Iceland many times to visit family. His two favorite destinations so far have been Costa Rica and Iceland as he finds the contrast between the two so interesting. Bryan is a responsible, positive member of the team who has earned great respect from his fellow associates at the resort. Always willing to take those extra steps to make a difference is what makes Bryan shine! Working two jobs does not allow for much free time but when he does get time away from work he loves to play hockey and catch up with friends. When asked for a quote he lives by, it was "live life simply and enjoy every moment". Smart words from an associate who also wanted to mention how much he loves working here with all

the great people on the Bear Mountain Team! Congratulations Bryan!

Employee of the Month—Heart of the House



CHRIS MOONEY—SHIPPING & RECEIVING

Chris (pictured with JD Twa, Purchasing Manager) is a member of our amazing shipping & receiving team. Born and raised in Victoria Chris's first job was pumping gas but he soon worked his way up to the head office of the company. His next job was as a driver with Sysco where he worked for 10 years. A change in jobs is not something that Chris took lightly but after working some shifts at Bear Mountain with security, he was drawn to the Mountain. Almost 3 years ago he was hired as Shipper/Receiver and the team has been lucky to experience his upbeat attitude ever since. No job too big or too small, Chris takes on anything with a smile and a kind word. Many of you might recognize Chris in the early morning hours working out at the MAC as fitness is a huge part of his life. He is able to use this as an advantage in one of his past times, freestyle wrestling. When not working or working out, Chris says family time is most important to him. He loves spending time with wife of 14

years Tammy and daughters Brooklyn(9) and Alyssa (7). When asked for a quote he follows in life his was "Be Yourself". It certainly seems to work well for Chris! Congratulations!

September Birthdays



Ryan Bartlett...	30
Laura Butler...	11
Diana Conner...	25
Thomas Cordner...	25
Brian Corfield...	15
RJ Fetherstonhaugh...	13
Brett Gulevich...	30
Andrea Hamel...	28
Phil Jackson...	12
Courtney Laporte...	11
Phil Lecours...	16
Ashley Lloyd...	19
Justen Lyle...	11
Branden Masse...	22
Janeth Nicolas...	15
Ron Pahl...	03
Sukhjeet Sandhu...	22
Amy Todd...	01



Mr. Burns....Perhaps something in a bigger size? Although you wear the color well!



Bekkie (Accounting), Cheryl (Marketing), and Natasha and Tracey (Sales) take a moment to catch up during an Employee of the Month celebration.

I am inspired to be my best
...be westin

I am responsible for the place
in which I work,

the processes I use to deliver
service and the way in which I
deliver that service.

I am inspired to be my best



Remember to forward your
fun staff photos to:

khillier@bearmountain.ca

Anything from milestones
celebrated to departmental
events to just silly pictures
of fellow associates are

welcome additions to the monthly newslet-
ter!

Welcome...



Bear Mountain welcomes Francis Parkinson who has joined the team as General Manager, Resort Operations. Francis comes to us from Fairmont Hotels where his career spans forty years in hotel operations. After holding the position of General Manager for the Banff Springs Hotel and the Lodge at Kananaskis, Francis was asked to champion the launch of the Fairmont Vancouver Airport. He comes to us after seven years as General Manager for the Fairmont Waterfront Hotel which, under his leadership was voted the number one hotel in Canada in 2003 (Conde Nast).

Francis says that coming to Bear Mountain is a dream that is the accumulation of everything he has done in his career. He is excited to play a role in this beautiful resort which has such huge potential. With cycling as his passion, Francis and his wife Barbara have spent a lot of leisure time on the Is-

land and already have many friends here. Francis and Barbara have three grown daughters who live in Calgary, but their dog Max will be joining them in making the Island their new home.

Please join us in welcoming Francis to the team and take a moment to connect with him in the near future.



Kevin Ng Update...

As you may be aware, Kevin Ng from Greens Maintenance was diagnosed with a very rare cancer last January. Over the past 9 months, Kevin has fought the battle of his life. He recently received some positive news about his treatments and continues on his road to recovery.

This has not been an easy or inexpensive journey for Kevin. Darren Burns and many of the Bear Mountain family, including members and fellow associates have been fundraising in order to help ease the financial strain for Kevin. Wednesday, September 1st marked a very special men's night where

Kevin was able to ride around the course to see friends and attend a dinner where donations were presented to him. The grand total of funds raised was just under \$10,000 which will help tremendously with his treatment and recovery.

We continue to send all our love and best wishes to Kevin and can't wait to see his smiling face back at Bear Mountain!



Committee Meetings:
Occupational Health and Safety:
 October 5, 2010 at 1:00pm
Social Committee:
 October 5, 2010 at 1:30 pm
Meeting room to be determined.



Torsten Ball (Golf Operations) shows his catch after a hugely successful fishing day, perhaps it was the lucky "Bear Wear"!

Bear Mountain Smiles... No others compare!



Everything communicates...
 Anything that the guest can sense will become part of his or her experience with us. Everything we do in the service of our guests will either add value or take away value.