

## THE WESTIN BEAR MOUNTAIN ASSOCIATE NEWSLETTER



**KEVIN NG**

*August 16, 1979 - May 18, 2011*

*On May 18th, our dear friend and colleague Kevin Ng lost his fight against a rare form of cancer that he had been battling for the past year and a half.*

*It is difficult to put into words the feeling of loss felt by everyone who had known and worked with Kevin for so long.*

*Kevin was an integral part of the Bear Mountain Family and most of all he was a true friend. He was the type of person who saw the positive in everything and it was that attitude that helped him fight the most difficult battle of his life.*

*Although we continually try to ask why such a tragedy would attack our dear friend and cause one of the saddest moments in time at Bear Mountain, we can find some comfort in the thoughts of his co-workers on the Greens Crew who all agreed they were honored to have known him.*

*We can consider it a privilege to have had this wonderful, intelligent, funny and incredibly strong person in our lives for as long as we did, and carry his memory with us in everything we do.*

*We miss you Kevin...and we will never forget you.*

*Rest In Peace.*

**VOLUME 6, ISSUE 5**

June Birthdays

**Happy Birthday**

Kuljit Atwal...	26
Colin Billinghamurst...	26
Neil Buckle...	01
Jessica Budynski...	15
Dawn Butler...	25
Gary Carlson...	15
David Clarke...	23
Adrienne Dempster...	01
Cheyenne Desorcy...	14
Laura Despins...	14
Bryan Eriksson...	17
Katie Gagnon...	13
Duncan Hind...	27
Jeff Hunter...	05
Ryan Kelly...	28
Don Kirlaw...	23
Rodney Lavoie...	08
Kyle Lawton...	16
Paul Leblanc...	24
Brian MacDonald...	17
Colin Mantell...	21
Daniel Mayer...	01
Michelle Patton...	22
Randy Perron...	08
Heather Reece...	25
Tolen Reeve...	28
Nicole Rowlett...	11
Tanya Scheck...	16
Kylie Sjolie...	26
Sarah Stevenson...	07
Mike Tytula...	28
Tam Uden...	26



Occupational Health & Safety Committee Meeting:

**July 5th at 1:00pm. Meeting Space to be determined.**

Social Committee Meeting:

**July 5th at 1:45. Meeting space to be determined.**

**Employee of the Month  
Celebration**

**Thursday June 23rd**

**Langford Room**

**3:00 pm**

**Associate of the Month—Front of the House**

**KRISTY STONE—FOOD & BEVERAGE**



Kristy (pictured with Adam Walker, Restaurants Manager) is a stellar member of our Food & Beverage Team in the position of Outlet Server. She was born in Vancouver but moved to the Island when she was 8 years old. Her first job was in the hospitality industry and although she trained in Esthetics, her passion for the industry has kept her serving for many years. Kristy is a dedicated long term employee in any position she has held which is proven by the fact that she has been with us since 2007! Kristy is being recognized for her commitment to her role and the Bear Mountain Team. She is always willing to take the time for those little things that make the difference. Her friendly and outgoing nature is appreciated by both guests and fellow associates and the entire Team is stronger and more successful due to her efforts. It is no secret that the love of her life was born 3 years ago. Her daughter Summer is Kristy's focus and the nature of her job allows her the flexibility to be a hands-on mom. Her free time is spent with Summer and she also finds time for the gym and loves to snowboard. Kristy's main goal in

life is to be a good mom and raise a healthy and happy little girl. It is evident that Kristy is already successful in this goal and this positive energy easily translates to her success at Bear Mountain. Congratulations Kristy!



**Bear Mountain's Staff Meet & Greet was held in May and it marked the trial run of our outdoor kitchen and BBQ area on the Master's Terrace. Luckily the weather co-operated and it was a great success! Left: Executive Chef Iain Rennie and Hotel Manager Colin Mantell show of their grilling skills! Right: Kristy Stone and Daughter Summer check out the yummy cake! Below: some of our amazing F&B Team take a moment to soak up some sun.**



## Westin Bear Mountain Wins First Place Award!



Westin Bear Mountain was recently awarded **First Place for Highest Guest Loyalty** for all Full Service Starwood Properties in Canada! This is the only Guest Service category being recognized world wide as Starwood has determined that the power of true guest loyalty is the key to their overall success.

So what contributes to this high score for Guest Loyalty? It is all of our associates who continually deliver that personal and instinctive service that represents the Westin Brand. Time to congratulate yourselves, and all of those around you. We have always known we had something special here at the Westin Bear Mountain, it is nice to see it recognized in such a significant way!

Some of our Team Members gathered for a celebration in honor of the award (see photo above).

Well Done to the Bear Mountain Team!

The Westin guest expects personal and instinctive experiences. Making a difference means that each and every one of us works closely together, making each interaction authentic and reassuring. By anticipating what each unique guest wants, we can create a series of renewing personalized experiences they will always remember.

-Inspirations My Guide - The Westin Experience

Bella  Montagna

Congratulations to Jennifer Yarish in Accounting who suggested the name for our new Italian Restaurant. Due to the busy season being in full swing, the decision has been made to move the transition of Copper Rock to “Bella Montagna” to September when the utmost of attention can be paid to all those little details.

The logo above is what you will see when the official transition is made in a couple of months.

The prize for the naming contest was dinner for four at the new restaurant.

Well done Jennifer, and thanks to everyone for all the wonderful entries!