

THE WESTIN BEAR MOUNTAIN ASSOCIATE NEWSLETTER

Associate of the Month—Front of the House



ANGELA MASSEY - FOOD & BEVERAGE

Angela (Pictured with Carmen Parry, Restaurant Supervisor) is a server at Bella Montagna. She originally joined Bear Mountain in November of 2004 where she served at Copper Rock Grill until May 2008 when she moved to Whistler. What was to be a four month trip turned into more than three years but it wasn't too long before the call of Victoria was just too strong to ignore. She returned to Bear Mountain in September 2011 and has been one of the friendly faces of breakfast and lunch time service since then. Angela is being recognized for having an amazing attitude no matter what is happening around her. Each guest is treated in a professional five star manner with that contagious smile that instantly creates loyalty. In her free time Angela enjoys hiking, camping and fishing (for proof see a picture of her with a recent catch on page 5) and spending time with her boyfriend Beau. What she enjoys most about Bear Mountains is how

everyone forms such great friendships and it is a warm and welcoming environment. She was really pleased to see that so many people were still working here when she returned to the mountain after three years working away. When asked for a quote she lives by hers was one used often by her grandmother. "I'm here for a good time not a long time!" And in closing she wanted to thank Bear Mountain for having her back and everyone for making it such an enjoyable place to work. Congratulations Angela!

Associate of the Month—Heart of the House



HAITAO LIU (CULINARY)

Haitao (pictured with Sous Chef Thomas Yesdresyski) is a steward in our Culinary Department. He moved to Canada six years ago from China to attend school here and has studied at UVIC and Camosun in the areas of Economics and Accounting as well as learning English as a second language. With a strong interest in the world of finance Haitao's long term plans are to return to school and eventually earn his Accounting degree. He joined Bear Mountain in September of last year and has been a true asset to the Culinary Team since that time. He easily takes on any task that is sent his way and does so with such a positive attitude. He is a team player who has greatly contributed to the success of the department. In his time away from work Haitao enjoys spending time with his wife Lin and he also watches just about any sport he can find on television. In closing Haitao wanted to thank everyone in the kitchen

who have made him feel so welcome and were so patient with him when he first joined Bear Mountain especially Chef Rennie, Josh and Thomas. Also a huge thank you to Beth, Simon and CJ who work mainly morning shifts with him. He said its not just himself who works hard in the kitchen , but the entire team who works so well together and helps everyone out whenever they need it. Congratulations Haitao!



June Birthdays

Kuljit Atwal...	26
Neil Buckle...	01
Jessica Budynski...	15
Dawn Butler...	25
Gary Carlson...	15
David Clarke...	23
Gillian Cond...	17
Cheyenne Desorcy...	14
Laura Despins...	14
Douglas Dryburgh...	29
Bryan Eriksson...	17
Duncan Hind...	27
Jeff Hunter...	05
Ryan Kelly...	28
Don Kirlew...	23
Brady Kuo...	08
Connor Larmour...	24
Kyley Layton...	16
Paul Leblanc...	24
Brian MacDonald...	17
Colin Mantell...	21
Christa McDonald...	11
Chris Medford...	17
Michelle Patton...	22
Randy Perron...	08
Tara Ramsbottom...	06
Heather Reece...	25
Tolen Reeve...	28
Tanya Scheck...	16
Kylie Sjolie...	26
Mike Tytula...	28

July Birthdays

Urban Allen...	31
Jason Bird...	06
Christopher Buchan..	02
Darren Burns...	14
Kristy Carlson...	27
Ethan Douglass..	11
Patrick Finner...	03
Jordan Flether...	17
Kim Fraelic...	15
Amy Hamilton...	03
Corey Hawkins...	10
Olivia Heller...	24
Shayla Hinshaw..	24
Kristina Karger...	11
Ryan Leblanc...	01
Troy Maguire...	24
Marlo Mahoney...	30
Angela Massey...	01
CJ McLauchlin..	16
Matt Pearson...	17
Connie Rose...	04
Jen Sawyer...	31
Bree Sharratt..	21
Emma Spurling..	17
Christine Thaler..	03
Thomas Yesdresyski.	29

We are told this picture of Mike Tytula (Building Maintenance) is a bit blurry due to the lightning speed the treadmill was set at. Very impressive!



STAFF MEAL CARDS

Have you ever felt like buying a staff meal but didn't have money with you? Well thanks to Cheryl Bushby our creative marketing mind, you may now purchase staff meal tickets in advance so you have them when you need them. Yes that's right folks, no more digging in the bottom of your locker in search of the elusive Loonie you know is in there somewhere. Don't worry though, the good ol' meal machine will still be available and can be used as it always has been. This is just another option to pre-buy your meal tickets and have them at the ready for when you need a staff meal. Remember, all the existing times and guidelines still apply.

Meal cards are \$5 each and can be purchased from the HR office.



Bear Mountain Meet & Greet

This years staff meet & greet was forced to set up in the ballroom as Mother Nature did not quite cooperate with the nice weather. The event still had a great turnout from many departments and it was a nice way to kick off our summer season! See photos below:



Beth (kitchen) and Darren (Greens Maintenance) catch up on what's new!



Left to Right: Jennifer (Accounting), Loren (F&B) and Sarah (Accounting) take a moment to pose for the camera!



Some of our Housekeeping Team:

Left to right:

Front: Steve, Kamal and Sukhjeet

Back: Sandeep, Jaspreet, Melida, Richard, Karen and Marco.



Kristy(left) and Dawn (right), both from F&B get some cell phone tips from Kristy's daughter Summer.

Bear Mountain Meet & Greet... Continued



Shanna and Olivia (F&B)- Smiling faces of Bella and In Room Dining



Left David (Chief Accounting Officer) Right: Jonathan (Food & Beverage Manager) Hey...you guys could be brothers!



Left to right: Jolene (F&B), Simon and Taylor (both Kitchen). Looks like Jolene might be disagreeing with them about something! It's probably all Simon's fault!



Christine (Revenue Manager) and Cheryl (Sales and Marketing) seem to be sharing a secret.



Amy (Front Office Manager) and Richard (Assistant Housekeeping Supervisor) catch up since Richard has left the front office to join Housekeeping.



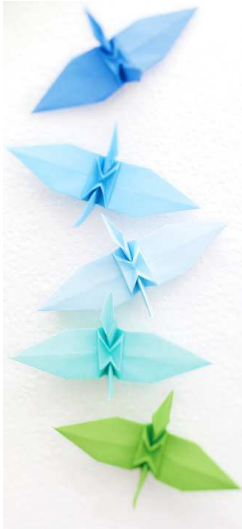
IT'S A GIRL!

Congratulations to Emma Spurling (Banquets) on the birth of her beautiful baby girl Lillan June Spurling. She was born on April 16th and weighed exactly 8 pounds. Mother and baby are both doing great and Emma wanted to be sure to thank everyone at Bear Mountain for their support and generosity. We can't wait to meet this pretty girl in person!



In case you all wanted proof that Angela does in fact go fishing...Here is a recent picture of her and her catch! Nicely done Ang...although we wouldn't have believed it without the pic!

Employee of the Month Nominations



A reminder to everyone that our Employee of the Month Recognitions are voted on by nominations received from you!

If a fellow associate has made a difference for you in your work day, or made a memorable experience for a guest, we want to hear about it. Its those special moments that remind us who our superstars are and we want to be sure that those who are making a difference are being recognized.

Nomination forms will be distributed to all departments and as always are located on the desk outside of the HR office. Nominations can be left in the Bear Mountain Suggestion box or the HR mailbox in the front office.

Thanks to all those who take the time to nominate their co-workers who make a difference.

New Water Filtration System



We have recently changed our water coolers from the traditional style with the large (very heavy) bottles of water to this new system called WA-2!

They are connected directly to our water supply and have both hot and cold taps. The new company will regularly service the equipment and change the filters. You will find these new sleek units in the Clubhouse Staff Room, Greens Maintenance facility, Mountainside Athletic Club and the Front Office.

No more debating over who should change the water bottles...phew!



HOW WELL DO YOU KNOW THE WESTIN BRAND?

With all the training we have had over the past few months and our review of the Westin Brand and all it has to offer, we thought it would be fun to put your knowledge to the test. To be fair, we will post some brand information on the bulletin board outside of the HR office where you can find the answers to the questions below, if you need some help.

Here's the fun part: Answer the questions below and return your answers to the HR office by Tuesday June 12th. Everyone who has answered the questions *correctly* will have their name put in a draw for a gift certificate for one nights accommodation at the Inn at Laurel Point. Good Luck Everyone!

1) Westin Hotels & Resorts transformed the hotel sleep experience with its signature all-white Heavenly Bed. What components make up the Heavenly Bed?

2) Westin's Heavenly Bath creates a calming retreat for our guests using white tea-infused amenities, oversized bath towels and a plush robe. What is the other invigorating component to the Heavenly Bath Experience?

3) Westin's Sensory Welcome introduces guests to the serenity they will experience for their entire stay. What signature scent is part of this sensory welcome?

4) Westin Workout is a holistic fitness program that energizes both body and mind. What does Westin Workout allow our guests to do?

5) Westin Guests are known as "Balance Seekers", what do they seek balance between?

6) Westin promotes 24 delicious SuperFoods as part of its SuperFoodsRx program. What two things are Superfoods rich in?

7) Westin's New Balance Gear Lending program helps our guests reach their fitness goals while travelling. What is the cost for our guests to borrow the New Balance gear? And what do they get to keep when they leave?

8) The Starwood Preferred Guest Program recently introduced some enhancements to the program. What are the two new status levels that members can achieve?

Associate Name: _____ Department _____

PLEASE RETURN COMPLETED FORMS TO HR OFFICE BY END OF DAY TUESDAY
JUNE 12th!