

THE WESTIN BEAR MOUNTAIN ASSOCIATE NEWSLETTER

Associate of the Month—Front of the House



CLAUDIA DENOTTER—FOOD & BEVERAGE

Claudia (pictured with Jonathan Amirault, F&B Manager) is an In-Room-Dining Server. She was born and raised in Colombia where she obtained a diploma in psychology and a degree in System Engineering. She moved to Victoria in October 2009. After attending Camosun to study English for several months she enrolled in the Hotel/Restaurant Diploma program which she has completed and plans to continue with a degree in International Hotel Management from Royal Roads University in the future. She joined Bear Mountain in the spring of 2011 where she worked a co-op term in Housekeeping. Last season she returned to broaden her experience by joining our F&B team as an IRD

Server and what a great addition to the team she has been! Claudia is being recognized for her excellent work ethic and attention to detail in her role. Whether its creating memorable experiences for our guests or taking care of her fellow associates by tending to the staff room, Claudia takes on all aspects of her position with a kind and professional manner. It is quite obvious that she has chosen the right profession and that she will continue to excel in the future. In her free time Claudia enjoys hiking, salsa dancing and spending time with husband Corey and their dogs Reno and Vegas. In closing she would like to thank the management team for all their support during her work and school terms and for taking time out of their schedules to help her with her final project for her diploma. And in general to thank everyone for the huge opportunity to learn so much about the industry in her different roles at the resort. Congratulations Claudia!

Associate of the Month—Heart of the House



STEPHANIE SCOTT—HOUSEKEEPING

Stephanie (pictured with Marco Gonzalez, Executive Housekeeper) is a dedicated member of our housekeeping team working both as a Room Attendant and House Attendant. She was born in Port Alberni and grew up in Qualicum and Brentwood Bay. When she was 16 she moved to Prince George where she finished high school and went on to complete her accounting diploma. She moved to Victoria a year and a half ago to be with her boyfriend Bradford. After working as a baker and cake decorator with Save-on Foods and Millstream Market, Stephanie decided to make a change. Since she was living on the mountain the idea of working here held a strong appeal so she applied for a position in housekeeping joining the team in June of this year. Since that time Stephanie continues to impress with her outstanding positive attitude to-

wards everything she does. As we all know, housekeeping can have some unpleasant moments and although she has been faced with some of those she continues to smile and carry on with her work taking those moments in a light-hearted way. In her free time she enjoys walking her dog Bentley and playing the guitar. When asked what she likes about Bear Mountain she said she likes feeling like she is part of something that is big and important. She feels like she is really making a difference and loves learning new things. We are happy to have her on the Team. Congratulations Stephanie!



Year End Inventory...

Accounting and Golf recently conducted a year end inventory of all stock from the Golf Shop and Golf Shop Storage. It was quite interesting to see the ballroom laden with golf apparel and equipment while the golf shop looked a little sad and bare. Many dedicated hours were spent checking inventory and re-merchandising the shop in time for last minute Christmas Shoppers. See below...

January Birthdays

Megan Anderson...	01
Madison Bedingfield...	06
Sarah Burrows...	08
Lori Hamstra...	27
Sarah Hughes...	01
Hazel Magboo...	23
Stephanie McGrath...	05
Adam McKinnon...	19
Helen Monkman...	20
Bill Quinn...	22
Beth Ross...	22
Alex Shpeley...	27
Susan Sperrer...	31
Colin Spurling...	06
Tracey Webster...	22



Above: Jordan (Golf) and Michelle (Accounting) are busy counting many different products.



Where did everything go?



Wayne (golf) is looking pretty comfortable with that bell cart.



Stephanie and Gina (Hskp) deep clean the Shop in preparation for the stock return!



A different look for the ballroom!



Left: Ryan (Golf) handles the ball cap table.



Right: Sarah and David (Accounting) checking the club supply.

A Special Presentation and Movember Wrap Up...

Our last Employee of the Month Celebration also included a special presentation to Justen Lyle for his heroic efforts on behalf of one of our Guests in October as well as our much awaited Movember Wrap Up! See photos below...



Above left: Justen Lyle was awarded the first Westin Bear Mountain Award of Excellence. Above right: Justen's mother Keri Lyle and grandfather Bill Bull proudly attended the presentation.



Some of our participants wait for the voting results! What a line up!



Paul and Adam from Banquets proudly show off their hard work for Movember!



The Man of Movember, Alex Shpeley (F&B) keeps his crown for a third year in a row!



Miss Movember or "Lame-Mo" was awarded to Corey Hawkins from Building Maintenance



This years winners congratulate each other!

Bear Mountain's Gingerbread Artistry!

Bear Mountain associates once again displayed their talent and creativity in our annual gingerbread decorating contest. Here are this years creations...



BEST IN SHOW (left):

LAZY BEAR COTTAGE - created by Heather Reece (Conference Services) and Angela Massey (F&B)

FAN FAVORITE (below):

MAC GINGERBREAD CROSSFIT- created by Tim Simpson, Thom Constable and Demi Henderson (all from the MAC!)



SANTA'S FORTRESS - by Carmen Parry—F&B.



BEAR MOUNTAIN MAINTENANCE CARRY-ALL - Bryce Sophonow - Building Maintenance



HOME SWEET HOME - by Claudia Denotter—F&B

Breakfast with Santa!

Our annual staff family breakfast with Santa was a huge hit again this year with a warm and cozy breakfast held in the members lounge and a very special visit from Santa!



Paisley Roodbol daughter of Helena (Conference Services) attended her very first Bear Mountain Breakfast with Santa! What a cutie!



Avery, daughter of Heather Reece (Conference Services) manages to overcome her disapproval of Santa just a little bit more each year. We are very proud of her for having a good chat with Santa this year!



Room Attendant Sukhjeet Sandhu's children, Manveer (top left) and Komal (top right) enjoy meeting with Santa every year.



Elyse attended with Jenn Sawyer as her mom Carrie Beaumont was working at the MAC that day!



Liam Ray, son of Head Golf Professional Jordan Ray sizes up his present from Santa!



Lillan looks nice and relaxed with Santa. Her mom Emma Spurling works in Banquets.



Violet (left) and Ashton (above) look ready to chat with Santa. Violet and Ashton's dad, Chris Ainey works in Greens Maintenance.



Vick Siu (Night Audit) attended with his family. Left: Emanuel and Megan; Right: Yisha and below: their exchange student Paula.



Colin Spurling (Banquets) has a visit with his niece Lillan who came to breakfast with her mom Emma (Banquets).



Samantha daughter of Jen Sawyer (Mac) visits with Santa.



Kristy Stone's daughter Summer took a moment to make sure Santa had everything right!



Is Santa setting a poor example for his elves? Or is it the other way around? Either way it's a well deserved rest!



Christmas Party 2012!

Bear Mountain's staff Christmas party was held exactly one week before Christmas Day and the ballroom was transformed into a winter wonderland for the event. The evening started with a delicious buffet dinner and continued with prizes and dancing. See photos below...



CHRISTMAS PARTY CONTINUED....

