

WESTIN BEAR MOUNTAIN ASSOCIATE NEWSLETTER Autumn 2018

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**Pumpkin carving
contest voting
October 30!**



AUGUST ASSOCIATE OF THE MONTH

FRONT OF THE HOUSE



Judith Villanueva

Front Desk

Judith is always in happy spirits and her cheerfulness is infectious. As the Front Office has been in transition over the past year, Judith has been an integral part of keeping up a high level of customer service, as well as providing leadership to new employees. Judith started the routine of adding inspirational quotes and images to the daily newsletter and Birdies and Bogies reports, which brightens everyone's day. Thank you for all your hard work Judith!

Beth Hayer

Culinary

Beth has been with the company for almost a year and a half. Her positive attitude on her early morning shifts is refreshing. She is an exceptionally reliable, hard working employee that truly cares about her fellow co-workers, as well as the quality of her work. Beth often takes the time to go above and beyond to make others jobs easier, or to make someone's day, and it does not go unnoticed. Thank you for all your hard work Beth!

HEART OF THE HOUSE



Staff Geocache Event



Jen presenting our winners with their trophy!!!!

Staff Golf Tournament



Staff Golf Tournament



The winning team!!!



AUTUMN BIRTHDAYS



AUGUST

- 1 TRACEY TWINN
- 1 ALEX NG
- 2 JORDAN RALFS
- 3 CAITLYN WHITE
- 3 LUCANNE GELLNER
- 7 ALEXA MATTHEWS
- 8 ALEXANDRE VENNE
- 9 IAN HOLT
- 10 AIDAN LAZAR
- 10 HAYLEY CONIBEAR
- 11 KRISTIE ERICKSON
- 13 BRENDON TEELE
- 14 JASON KARMAZYNSKI
- 14 KAYLI SMITH
- 15 HANNAH MACDONALD
- 16 RENEE WALRAFEN
- 17 JUSTIN FORD
- 18 JOHN MCGREGOR
- 20 MARY CATHERINE ROLSTON
- 22 JOLENE MALNARICK
- 22 JACKSON SNELL
- 23 DYLAN WALKER
- 25 CHRISTOPHER IMMEL
- 28 LEE SYKES
- 29 MELISSA SALLOWS
- 31 RAYMOND HORNE
- 31 DONNA ROWEN

SEPTEMBER

- 1 GRACE SHAVE
- 1 ASHLEY STEPHENSON
- 2 SHANNON DREW
- 3 RON PAHL
- 5 SCOTT FIELDEN
- 6 TARYN COLES
- 6 ALAN SUN
- 6 ASSAL KARIMI IZADI
- 9 ROBERT BOWER
- 10 DYLAN CHEYNE
- 11 KALI ERICKSON
- 12 NORA COREA
- 13 ANDREW ROLSTON
- 14 RUSSEL FARREN
- 15 FRIEDA SHABRANG
- 17 ALEC ROBSON
- 18 LUCIE THIBAUT
- 18 KEANON LEBLOND
- 18 LORENA MAGNI
- 18 HEATHER MURRAY
- 21 SCOTT DEMEULES
- 21 OLIVIA SULLIVAN
- 22 REBECCA VALE
- 26 ELLEN SMITH
- 26 JEFFERY CONWAY JONES
- 26 SEAN HUTCHINSON
- 28 ED BESWICK
- 29 BRIAN MATHIAS
- 29 KEN SAWYER

OCTOBER

- 1 DOUG BOWMAN
- 2 DAVID FLYNN
- 3 CARRIE BEAUMONT
- 4 SAMANTHA WHITEN
- 7 EMMA RUDOLPH
- 9 AARON ATWATER
- 9 JAMIE CHRISTIE
- 10 ANGUS MARLER
- 10 AL NOVAK
- 12 DANI LAPOINTE
- 15 KAYNYN LARSON
- 15 TONY EVANS
- 15 PETER CULLEN
- 18 PAUL CAISSIE
- 18 STACY POTTER
- 19 CARLOS C-M.
- 20 KINDRED DIAL
- 20 JULIE STEMKENS
- 20 BRIAN HARRINGTON
- 21 ROLAND NEVILLE
- 23 RONALD BOYCE
- 26 MAC KEATS
- 26 KAREN RUSSELL
- 28 PHYLLIS MUSSEAU
- 28 AMANDA BERNAYS
- 28 PAULA BITTANCOURT
- 30 HANIF KHEDRI
- 31 KEN BOWMAN
- 31 BREA CHRISTIE



TRIPADVISOR COMMENTS

“Beautiful Hotel and Grounds”

August 2018

We enjoyed two nights in a double queen room. We found the service and hospitality to be exceptional! We had breakfast each morning in the restaurant and can highly recommend the omelettes. Unfortunately due to fires we had little viability and therefore virtually no views. I'll be back!!



“Excellent Stay”



October 2018

I am starting at the Westin while in Victoria for work. I am in the Fairway building in a 1 bedroom suite/condo. This is a top notch hotel in every way. The check in was very quick and personable. This is my first time in the Fairway building and the room is like an actual 1 bedroom condo complete with full kitchen and 2 bathrooms. I am here for three nights and this is meant for a long term stay. The room is fantastic, but the best part is the bed. Had an amazing sleep last night. The rooms are all exceptionally clean and well done up, as is the bathroom. Underground parking makes it easy to get in and out. The staff have always been very professional and courteous when I have stayed here in the past and are again in this stay. One of the

“Beautiful, Serene, Perfect”

October 2018

We've been to this resort quite a few times in the past ten years. This was one of our favorite visits- the rooms have been updated with new furnishings, staff and service were fantastic and the hotel has been kept up well. The visit was incredibly lovely and we can't wait to return.



THE WESTIN
 BEAR MOUNTAIN
 GOLF RESORT & SPA
 VICTORIA

Bear Mountain Health & Safety Corner

IT'S THAT TIME OF YEAR AGAIN! HEALTH AND SAFETY AUDIT

The Certificate of Recognition program (COR) is an occupational health and safety audit, certification and incentive program rewarding employers that go beyond the legal requirements of the Workers Compensation Act and Occupational Health and Safety (OHS) Regulation by taking the "best practice" approach to implementing their injury prevention and injury management programs. - *go2HR website*

**Basically, it's an audit on our Health and Safety Program and it's effectiveness on reducing injuries.*



In December, a COR Internal Auditor will be around the resort conducting inspections and interviews with staff about health and safety.

Interviews are done at random with members of every department, to be prepared make sure you know the following information:

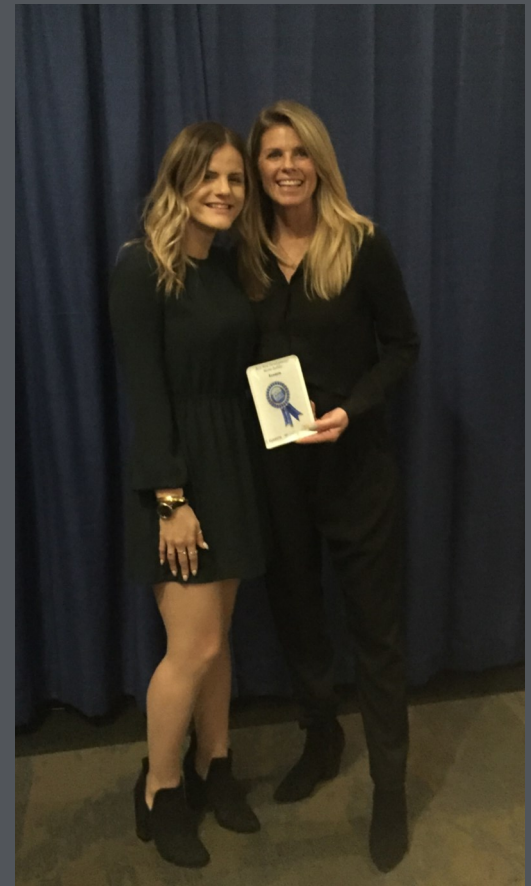
- How does your department support health and safety?
- What are your responsibilities for maintaining a safe work environment?
- What do you do if you see a hazard in your work place?
- What are the hazards associated with your position? (*Think back to your OHS Checklist you completed on your first day for this!*)
- How do you obtain first aid should you need it at the resort?
- How often are departmental inspections done in your department?
- What types of accidents are you required to report? How do you report an injury?

If you don't know the answer to any of these questions please see your supervisor or Human Resources!





Photo Gallery



Make sure to join us for the
ALL ASSOCIATE LUNCH
...IF YOU DARE

A CELEBRATION OF HALLOWEEN **WITH A PUMPKIN CARVING CONTEST**

TWO SEATINGS:

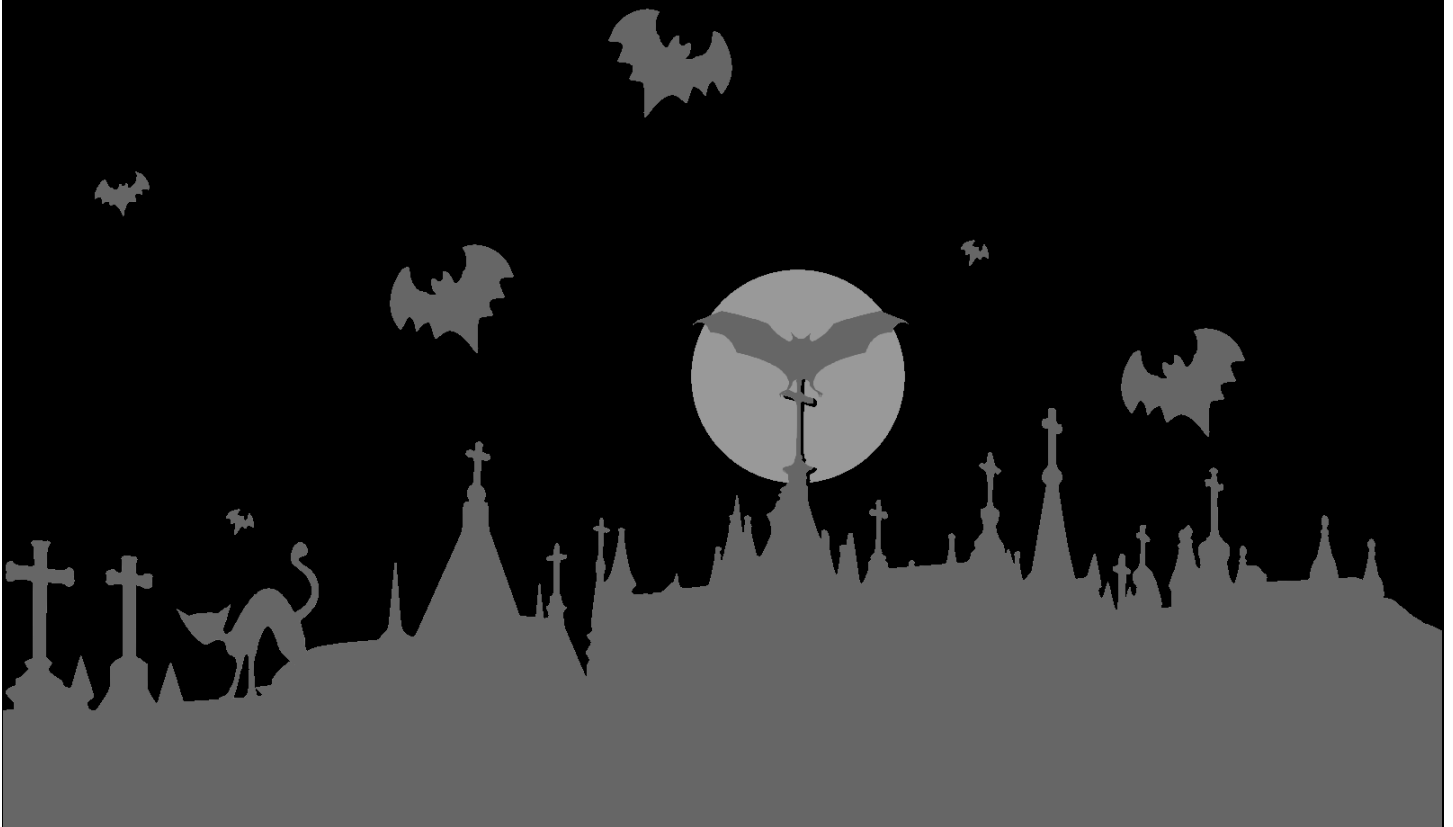
11:00AM—2:00PM

4:00PM—6:00PM

(RESERVATIONS NOT REQUIRED)

TUESDAY, OCTOBER 30

LANGFORD ROOM

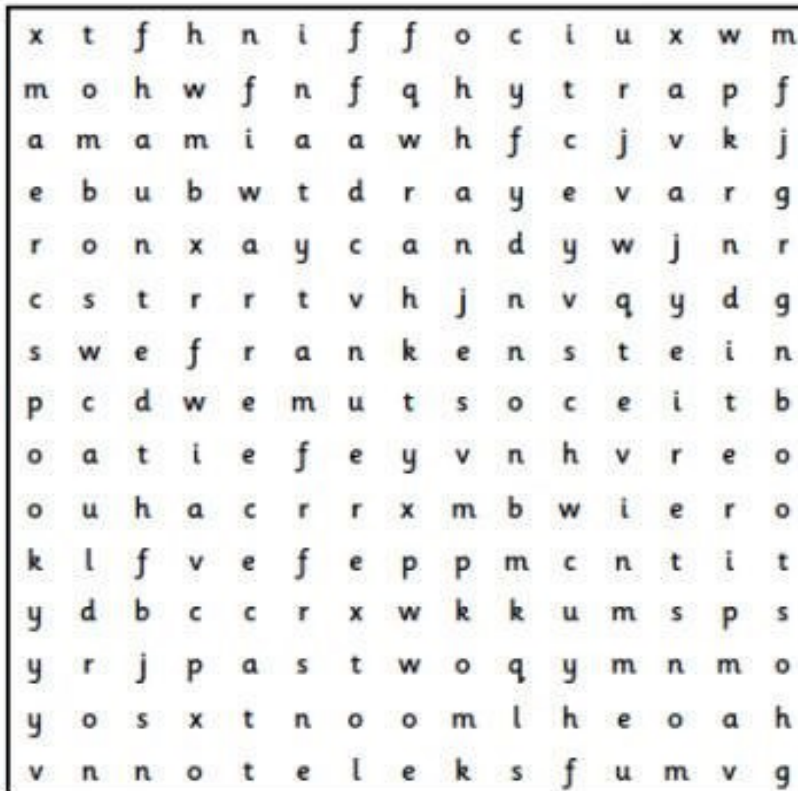


Word Search Contest!!

Complete the Word Search below and submit to HR by November 8, 2018. All accurate searches will be entered into a draw to win a spooky surprise...!!!!



Halloween Word Search



bat	boo	candy	cat	cauldron	coffin
costume	Frankenstein	ghost	graveyard	haunted	monster
moon	mummy	party	scream	skeleton	spooky
tomb	treat	trick	vampire	werewolf	witch

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