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Official Grand Opening of the Mountain Market - Check out page 4 for all the details!



1st annual Staff Golf Tournament in May (Page 5)



Jeans Day 2016



Check out our upcoming events (Page 17)

MEET OUR NEW STAFF! PAGE 13

MARCH ASSOCIATE OF THE MONTH

FRONT OF THE HOUSE

Paul Despins Banquets

Paul joined the Banquet team in 2012 as a server and just recently became Head Banquet Bartender.

Paul is always smiling and always eager to help out. He doesn't hesitate to help out where ever he sees the need.

Duncan Cochrane Greens

Duncan has been an integral part of the Greens department since 2013. He is not only a hard worker but also has a great sense of humour. He was even a nominee for "Best Sense of Humour" award at the Christmas party.

Duncan is a great role model for the newer members of the Greens team.

THE HOUSE





APRIL ASSOCAITE OF THE MONTH







Shayne started here at the Westin Bear Mountain in 2015 as a Guest Services Associate. Shayne has also taken on the part-time role of Concierge.

Shayne takes the time to learn guest names, a gesture they really appreciate. He has been recognized multiple times in social media and GEI comments. Shayne is always willing to help out his co-workers by staying longer than scheduled or coming in earlier.

Shayne truly embodies what it means "to be Westin" - keep up the great work!

Dustin Smith Maintenance

Dustin has been part of the Building Maintenance team since August of last year.

Dustin is always willing to go above and beyond for guests and other staff members, and he does it all with a positive attitude. If he isn't saving baby birds, he is climbing up a 30 foot ladder to rescue a cat from a tree!

We appreciate all the hard work you do around the resort Dustin!

HEART OF THE HOUSE



The Mountain Market opened on May 19 and has been a huge success! If you haven't already, make sure you go visit JR O'Donohue, Market Manager and his team and see what they have to offer!



Get to know the team!

JR O'DONOHUE— Manager

The Barista's RACHEL BIRD CHRISTIAN HAUFF SARAH SPICER RYAN WARNER MACKENZIE SCOTT LAKESHIA JACKSON CHASE O'KEEFE

Executive Chef Mark Wadsworth ordering a fresh sandwich from Sarah Spicer (Barista)





OPEN 6AM – 9PM EVERYDAY – STAFF DISCOUNT 25% OFF NON GROCERY

Summer 2016





Golfers lined up, ready to play!



Mike Naylor, Matt Rolston, & Jennifer Callioux



Huge thank you goes out to Cailean Hourigan and Chris Currie for organizing and putting together such a great event!



Congrats to the team who took home first place! Urban Allen, Bhreagh Martell, & Jaegan Patron







The annual Associate Meet n Greet took place June 1. We had an amazing turn out! Big thank you to the Banquet staff for setting up/working such a great event. Thank you to the Kitchen staff for the delicious burger buffet! Some great prizes were won and a lot of fun was had, hope to see you all again next year!

THANK YOU!

Huge thank you to all of our volunteers who made this event happen!







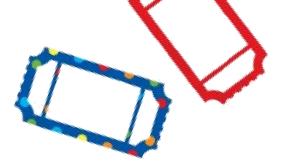




VAGHUN, PARKER, ERIN, HELENE (HORTICULTURE)

SUSAN FORBES (ACCOUNTING) *ALSO ONE OF OUR INCREDIBLE VOLUNTEERS!









MELODY (HSKP), SARAH (FRONT DESK), BHREAGH (HR)



JUNE

- 1 Neil Buckle
- 6 Tara Ramsbottom
- 7 Josie Batayola
- 15 Jessica Budynski
- 15 Gary Carlson
- 15 Brenna Hayhoe
- 16 Kyley Layton
- 16 Jennifer Dela Vega
- 17 Bryan Eriksson
- 18 Salsa June
- 18 Brooke Hansen
- 20 Blair Tahouney
- 20 John Craig
- 22 Michelle Patton
- 22 Kathleen Gosselin
- 22 Sage Wang
- 24 Connor Larmour
- 24 Paul Leblanc
- 24 Lynda Lafond
- 25 Heather Lister
- 26 Marcel Tougas
- 28 Aaron St. Arnault
- 29 Don Fraser

JULY

- 3 Patrick Finner3 Christine Thaler
- 4 Connie Rose
- 4 Stephanie Gosvig
- 5 Parker Nguyen
- 6 Ben Wood
- 7 Karen Hughes
- 8 Alex Larsen
- 9 Mackenzie Scott
- 10 Cynthia Werbik
- 10 Alexandra Dawes
- 11 Ethan Douglass
- 11 Kristina Karger
- 14 Sarah Bryans
- 14 Gurmeet Malhi
- 15 Axel Gillette
- 15 Kim Fraelic
- 16 CJ Mclauchlin
- 21 Bree Sharratt
- 22 Jordan Curd
- 22 Michael Naylor
- 23 Grant Milliken
- 23 Jay Stefanis
- 26 Robyn Larose
- 31 Urban Allen

AUGUST

- 1 Tracy Twinn
- 1 Ali Boudewyn
- 2 Jordan Ralfs
- 3 Lucanne Gellner
- 3 Lidija Mezei
- 4 Mateusz Deron
- 4 Jason Zhang
- 8 Julia Ursic
- 9 Steven Ragsdale
- 13 Brendon Teele
- 14 Jason Karmazynski
- 14 Dylan Hagreen
- 15 Gilles Leblanc
- 17 Justin Ford
- 18 Gerry Porter
- 20 Mary Rolston
- 22 Jordie Lunn
- 22 Jolene Malnarick
- 25 Chris Immel
- 26 Meghan Wiegel
- 26 Kayla Fitzsimmons
- 28 Duncan Cochrane
- 28 Lee Sykes
- 29 Matthew Conway
- 29 Pam Jones
- 31 Donna Rowen
- 31 Nikita Stannard

TRIPADVISOR COMMENTS

"FANTASTIC PLACE!"

June 2016

First time staying here. Loved the hotel and the service. Did not play golf but would have loved to. Food was fantastic also. Will be back before the summer is over. The view from the breakfast area and the patio overlooking Mount Baker were stunning.



" A GEM. NEW, RUSTIC, YET URBAN"



Stayed here last week for a few days in Victoria. Warm smiles, and the immaculate smell of Westin upon arrival. Nora, at the front desk was fantastic, as was Nick the Bellman and Mateusz, our breakfast server. Was immediately upgraded to a corner suite with fantastic golf course views. Breakfast was great and service perfection. Pool and hot tub were a short 50-yard jaunt from the main building, and these, along with health club were of high standard. Only complaint is that we did not have more time. 25 minutes from downtown, but this place is a keeper!

May 2016

I had a wonderful stay at this Westin. Had a suite on the fairway in one of the side buildings. Large kitchen, living room, amazing terrasse. Large bedroom and very comfortable bed. Vast bathroom. Clean, quiet. Gorgeous setting. Still construction in the area but did not affect my stay. Service impeccable. Perfect for a long vacation or for a family with kids.





'BEST VACATION, BEAUTIFUL PERFECT GROUNDS, AND SURROUNDINGS" May 2016

We loved the resort & the nature. The golf courses were amazing. We loved the nature & the hiking trails. I got photos of deer, bunnies :) eagles. The staff was very friendly and personable. The view from both restaurants is phenomenal. The food was great too. This time of year we found the sun came up around 5am and went down around 9:45... Plenty of daylight to get activities in. We stayed at the fairways building with a view of the golf course..every morning we saw humming birds & some other living nature activity off of our balcony. The building has a below ground secure garage which was great for our rental car. We will make this resort a regular in our vacation rotation plans!

Bear Mountain Photo Gallery



Shay McCurdy (Rec Centre) spent the month of May volunteering at an orphanage in Nepal amazing!



Horticulture team enjoying some homemade tacos for lunch!

Congratulations to Alexandra Manyakina and her new husband Juan on their recent wedding, we wish you both all the best!



Summer 2016

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Just a friendly reminder, smoking is prohibited at <u>all times</u> anywhere on the resort!



Congrats to Mark Petras on the birth of his little boy Finley, born June 9 at almost 9lbs.

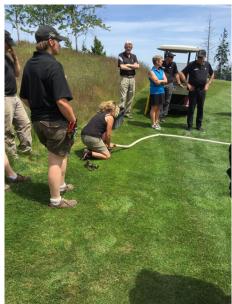
Connie Rose, (Horticulture), lead associates through a sunrise yoga session on the mountain course—really an incredible experience!



Justin Ford (Golf) interviewing with VI Sports







Thank you to everyone who participated in our Fire Suppression training!



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Huge congrats goes out to the members of Ecoasis and Bear Mountain who competed in the Tough Mudder at Whistler June 18 & 19.



Ryan Mogensen (Corporate), Ruthanne Doyle (Corporate), Julia Ursic (Kitchen), Eric Gerlach (Corporate), Anita Rozell (Former BM employee), Ashley Riann (Corporate), Susan Forbes (Accounting).



GUEST FEEDBACK

Great job this weekend with the Maxxam Insurance Charity Golf Tournament. I know these tournaments can be a lot of work and even with the late/ last minute details that we received we still prevailed and executed a great event.

I just got off a call with Pam Sabourin and she was extremely pleased with how everything went on Friday. She said that our staff everywhere were amazing! From Course Marshalls to Bellmen, Golf Shop, Banquets.... When the rain came our staff stepped up and moved everything for their dinner into the Members Lounge and even assisted with moving the prizes.

The group loved the food, and despite Pam's hesitations the Chicken & Rib dinner was a huge hit! Thanks to Chef and the culinary team for their efforts.

Pam said that they raised approximately \$47K for charity and golf member and are already talking about booking WBM for 2017.

- Heather Lister, Catering Sales Manager

Exceeded all of my expectations from the time I arrived to even after I left. The room, restaurants, pro shop and golf course were top of the line. I forgot my passport in the rooms safe on Sunday, front desk staff made sure I had it in Vancouver International Airport for my Monday afternoon international flight. Thank you.

- TripAdvisor

WELCOME NEW HIRES

MAY HIRES

CLEMENCE INGABIRE—FRONT OFFICE ELIJAH FULLAWAY-FRONT OFFICE VAUGHN MCKAY—HORTICULTURE **ARJUN GILL—GREENS** DEREK WELCH-GREENS SCOT WHEATLEY—OUTLETS ALASTAIR BRUCE-GREENS POOJA MCARTHUR-ON COURSE **BETHANY JAMES GROOM—NLRC** PAIGE LESCORBEAU—OUTLETS **BRANDY NANCEKIVELL - ON COURSE BOB EISFELD—GOLF** SUZANNE RUSSELL—OUTLETS CHRISTINA JUDGE-OUTLETS SAGE WANG-HSKP ALANA MURPHY-OUTLETS KATE CARSON—OUTLETS FRANK MARCHELUZZO—GREENS RACHEL BIRD-MARKET LEANNE PHILIP-MLRC HANNAH MAY-OUTLETS MIRANDA CYR-OUTLETS ALLISON MOFFAT-NLRC LAUREN RODEN-HSKP CHRISTIAN HAUFF-MARKET HELENE ABBOTT—HORTICULTURE NINI SHAO-HSKP SARAH SPICER-MARKET RYAN WARNER-MARKET MACKENZIE SCOTT-MARKET LAKESHIA JACKSON-MARKET CHASE O'KEEFE—MARKET

AVI BACHRA—BELL KAYLA BURLEY—OUTLETS JEFF LAING—NLRC BRAD ROBINSON—BANQUETS JAGGER SIMPSON—GREENS BRENDEN TURCOTTE—GREENS AMY JONES—FRONT OFFICE MELISSA TOMASEVIC—NLRC TIFFANI BOYCE—POOL MACK DOYLE—POOL NICOLLE CONTI—NLRC ALEX FRIESEN—GOLF NICOLE JONES—NLRC



JUNE HIRES (SO FAR)

DAN NICHOLAS-KITCHEN JAMES CANNELL—GREENS MATTHEW HOTCHKISS—GREENS COURTNEY FEKETE—HORTICULTURE JAKE BOSENCE-GREENS WILLIAM HUGHES-GOLF JOHNATHAN ROARTY-MAINTENANCE HAYLEY BATH-OUTLETS JOSIE TAMBURRI-OUTLETS EMILY REIMER—OUTLETS SARA CARTER-ON COURSE **BENTLEY MACKINNON-BIKE/HUB** LUKE PRIMEAU—SHIPPING/RECEIVING GERALD BUDDA-KITCHEN **BEN GOERTZEN-BELL** KEN OLIPHANT-KITCHEN SAM ROUX-KITCHEN

ADAM HIGGINS—GREENS CONNOR ROOS—KITCHEN CORI SKJELSTAD—OUTLETS

*Reminder Please return all new hire paper work to HR ASAP. This includes; Drivers Abstracts, SIR Certification, Food Safe, OHS Checklists, etc.

Westin's Featured Property

THE WESTIN LAGUNAMAR OCEAN RESORT VILLAS & SPA, CANCUN



Enjoy peaceful invigoration at The Westin Lagunamar Ocean Resort Villas & Spa, Cancun. The renewing beaches and outdoor pools provide both serene spots for relaxation and energizing activities, from onsite watersports to Spanish lessons to miniature golf. Additionally, the legendary Templo del Alacrán offers rich culture while the

WestinWORKOUT[®] Fitness Studio makes it easy to stay in shape. No matter your preference, the Westin Concierge will be on hand to take care of all arrangements—from transportation to restaurant reservations to sightseeing and more.







Located on the resort's grounds, atop Cancun's highest peak, and accessible during daylight hours, the ruins of this ancient edifice, known as Scorpion's Temple, commemorate Mayan culture and have pointed toward Chichén Itzá for over 1,500 years ago. .







What's up at the Bear

Our very own Chris Currie (Golf Sales Manager), Jordan Ray (Director of Golf), and Jaegan Patron (Assistant Professional) will be teeing off at daybreak on Tuesday, June 28th as they all have the goal of playing 100 holes before dark.

This ambitious undertaking is to raise awareness and fundraise for ALS. They are looking to reach the fundraising goal of \$7000.

If you would like to donate or to learn more, see Chris Currie.





CALLING ALL ASSOCIATES

Looking for enthusiastic people to join the social committee. The committee meets on the first Thursday of every month and are responsible for all of the fun staff events that happen throughout the year! If you would like to join or get more information see Human Resources!

Please send in your nominations of outstanding employees for the next Employee of the Month! You can submit nominations by email to bhreagh.martell@westinbearmountain.com or by filling out a nomination sheet outside of he Human Resources office.

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FITNESS EVENTS @ THE BEAR

If you would like to volunteer for any of these events please contact Cathy Noel at cathy.noel@westinbearmountain.com

Canada Day Run—July 1, 2016



https://www.raceonline.ca/events/registration/1139

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Examples:

BEAR MOUNTAIN PHOTO CONTEST

We are looking for submissions for our first ever photo contest! The theme of the contest is:

WHAT SUMMER MEANS TO YOU

Simply submit a photo taken by you to HR by July 8th, and staff will vote on their favorite pictures. The winner will receive a \$50 Bear Mountain Gift Card!

RULES:

- PHOTO MUST BE TAKEN BY AN BEAR MOUNTAIN STAFF MEMBER.
- 2. PHOTOS MUST BE TAKEN ON VANCOUVER ISLAND.
- 3. PHOTOS MUST BE SUBMITTED BY JULY 8TH AT NOON TO BE CONSIDERED.

Photos can be submitted to by email to bhreagh.martell@westinbearmountain.com