

# THE WESTIN BEAR MOUNTAIN ASSOCIATE NEWSLETTER PERSONAL~INSTINCTIVE~RENEWAL

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Thanks to the 29 associates who braved the rain and wind to come out for our



# HAPPY SPRING!



Check out page 5 for the Christmas Photo booth photos!

## October Associate of the Month

### HEART OF THE HOUSE



### **Pam Jones** **Kitchen**

Pam moved to Victoria in May 2015 from Port Alberni. She has proved to be an integral part of the kitchen team working beside Simon in the early mornings for breakfast.

Pam has been recognized by her own department as well as others. She is known for always smiling, willing to help, being kind and cheerful no matter how busy she is.

Keep up the great work!

### FRONT OF THE HOUSE

### **Dan Tolsma** **Golf**

Dean joined the Golf team in February 2013 as an Outside Services Associate. He always works hard, goes above and beyond to improve guest experience, always cheerful

He is always willing to go above and beyond in helping other co workers and our golf members.

Thanks for all your hard work and dedication to the Bear Mountain Golf Department.





## December Associate of the Month

### HEART OF THE HOUSE



### Melody Kam Housekeeping

Melody joined the Housekeeping team as a Room Attendant in March 2013 and succeeded in her role. Melody has been recognized by our guests several times for her friendly personality and helpful attitude.

Not only does she go above and beyond for your guests she is always very helpful with her peers. She is also an active member of the social committee and was a huge help at the Associate Christmas Party.



### Shay McCurdy Rec Centre

Shay joined the North Langford Rec Centre in April 2014 as a Desk Attendant.

She is well organized and picks up on any tasks that are given to her whether, she is serving drinks at the Cabana or Front desk administration she always takes any situation with ease.

She also engages in extracurricular activities around the resort like; Power to Play, Social Committee, Goddess Run and the Bear Mountain 10k!

### FRONT OF THE HOUSE





# 2015 Christmas Party



IT'S THE  
MOST  
Wonderful  
Time OF  
THE Year







# PHOTO BOOTH





# BREAKFAST WITH *Santa*











## April

1 Jim Robinson  
 1 Matthew Rolston  
 1 Hannah Spurling  
 5 Taylor Bridges  
 6 Dustin Smith  
 7 Savannah Gellner  
 7 Jesse McCowan  
 7 Abbey Timms  
 10 Liezel Banquillay  
 13 Roxanne Neville  
 15 Shayne Alexander  
 16 Alison Dewaal  
 16 Haitao Liu  
 21 Chelsea Young  
 22 Jamiee Devlin  
 22 Brogan Boyer  
 23 Brenden Fedosenko  
 27 Denise Palmer  
 29 Cailean Hourigan  
 30 Juan Fernando Villota

## May

3 Susan Reimer  
 3 Paul Despins  
 4 Rod Young  
 6 Thom Constable  
 7 Clark Pickup  
 8 Ashley Spilsbury  
 11 Erin Galbraith  
 14 Doug Hastie  
 15 Ariel Hou  
 15 Jolene White  
 16 Charlie Tom  
 16 Jamie Ball  
 18 Jennifer Rollison  
 19 Paul Mara  
 20 Eric Gerlach  
 21 Teagan Auterhoff  
 22 Allan Gossman  
 22 Rachel Pepler  
 22 Dave Maddock  
 22 Ruthanne Doyle  
 25 Shay McCurdy  
 29 Andy Steward  
 29 Ken O'Conner  
 30 Victoria Krupa  
 30 Darrell Deane  
 30 Eriko Arimura

## June

1 Nicole Kirk  
 1 Neil Buckle  
 6 Tara Ramsbottom  
 7 Josie Batayola  
 7 Leah Young  
 8 Rodney Lavoie  
 11 Aneil Basi  
 15 Brenna Hayhoe  
 15 Jessica Budynski  
 15 Gary Carlson  
 16 Kyley Layton  
 16 Jennifer Dela Vega  
 17 Bryan Eriksson  
 18 Salsa June  
 21 John Craig  
 22 Michelle Patton  
 23 David Clarke  
 24 Paul LeBlanc  
 24 Connor Larmour  
 24 Lynda Lafond  
 25 Heather Reece  
 28 Aaron St. Arnault



## Tripadvisor Comments



### *"THOROUGHLY ENJOYED OUR STAY!"*

January 2016

I was extremely impressed with my recent stay at the Westin Bear Mountain Golf & Resort! The room was spacious and well-appointed. My husband had golf reservations but unfortunately, the weather was not cooperating, and the course had to be closed due to frost. That is to be expected in January and the course was beautiful nonetheless as we enjoyed beautiful views of it from the resort. We will definitely come back and golf when the weather is a little warmer. The pool and gym area was wonderful and the guest services employee who checked us in was gracious and extremely considerate.

### *"WONDERFUL CUSTOMER SERVICE AND GREAT PLACE TO STAY!"*

January 2016

We stayed at Bear Mountain during the Christmas season while visiting family in the area. When we tried to book our room through central reservations we experienced a mixup. We contacted local hotel management and our issue was promptly resolved. Once we arrived we were well treated by friendly, courteous, and helpful staff. The resort is absolutely beautiful. Our room was amazing. We are looking forward to our next visit.

### *"COUPLES RETREAT"*

February 2016

Great hosts and great food. The pool and spa facilities were well run and clean and we especially liked the salt water pool. The staff was very generous with their smiles. They provided excellent and gracious help when it was required.

Thank you

### *"VERY NICE RESORT!"*

February 2016

I recently spent a week at this resort for a business event. It did not disappoint. I just wish I had more time to enjoy everything this place has to offer.

The room was very nice. The roomy bathroom was larger than most hotel bathrooms featuring a large tub with a separate shower. The bed was very comfortable. It also had a large closet with lots of hangers, a safe for your valuables and two bathrobes. The food was just awesome. Especially the steak. I could cut it with a butter knife it was so tender. Not that the other food was bad, it wasn't but it was the steak that I remember the most. Simply mouth-watering.

I would highly recommend this place to anyone who wanted a nice getaway for a weekend or longer.

### *"INCREDIBLE RESORT"*

December 2016

While visiting family in Victoria B.C. we stayed at the Westin Bear Mountain. The location of this resort just outside of the city is amazing. Leaving the main highway you drive through some of the most beautiful scenery on Vancouver Island. The resort itself is truly incredible. Every effort has been made to welcome guests to this luxurious destination. The hotel staff are friendly and professional. They described all that the resort offered.

Our room was beautifully appointed. I must admit that the shower in the washroom was probably the largest I've ever seen! Our room also had an enormous covered deck which overlooked the golf course and the expansive grounds. We would have loved to stay longer. Next time we plan to visit in the summer to take full advantage of the wonderful amenities.



# BEAR MOUNTAIN DIAMOND *Dash*



## Did you know.....

In the feet, 26 bones, 33 joints, 112 ligaments, and a network of nerves, tendons, and blood vessels have to work together when we run!



**February 13th, 2016**





# March 13th, 2016



# BEAR MOUNTAIN RESORT ST. PADDY'S 5K





# ALL ASSOCIATE EASTER LUNCH

MARCH 22



*Happy*



Easter







Shay McCurdy receiving December EOM for Front of House



Melody Kam receiving December EOM for Heart of House



Chef presenting Pam Jones with October EOM for Heart of House

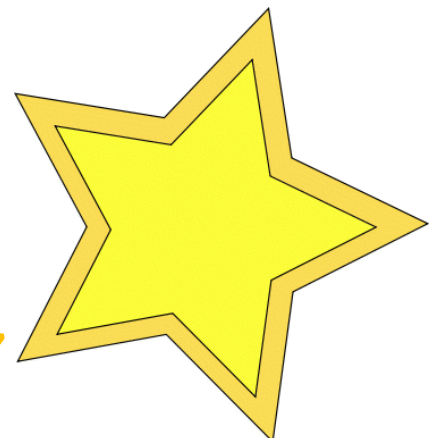


Congrats once again to Dan Tolsma, winner of October EOM Front of House

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A big thank you to everyone for the nominations of outstanding staff here at Bear Mountain! Keep those nominations coming!

*of the month*





# *Farewell to Francis Parkinson*

After five and a half years as Bear Mountain's General Manager, we want to wish Francis all the best in his retirement!



*We will miss you!*





Matthew Rolston at RRU Career Fair



# PHOTO GALLERY





## Westin's Featured Property

### The Westin Denver International Airport

The Westin Denver International Airport Hotel is designed to create a dynamic, urban experience. With 519 soundproof guest rooms including 35 spacious, well-appointed suites, our Denver airport lodging features panoramic views of downtown, the Rocky Mountains and the airfield all while enjoying the comfort of the Westin signature style and our world-class amenities.



### Gold Standard for Westin

*“WDA is a brand new airport with a modern clean design. I felt satisfied that I chose WDA the minute I walked into the lobby. The signature Westin scent was in the air, too which elevated my mood after a long journey. ”*

### HOTEL FACTS

Each room is the width of one window. Yes, that's one really BIG window. And the window is the wall. Even in a standard room, the window is the width of the room. The windows use a three pane system so guests will hear no external noises—no planes taking off, no traffic, nothing.





## What's up at the Bear

### **Bear Mountain Family Movie Night**

A big thank you to everyone who joined us for our first Family movie night March 30 !  
We had a great time!



# April

**April 8** in Langford—Orientation

**April 24**—Hotel Steps Challenge Kick-Off

**April 27** @ 3pm -4pm in the Langford room—Employee of the Month

**April 28**—Jeans Day 2016

Jeans Day is your time to shine. Purchase your \$5 dollar button or \$20 lapel pin and deck yourself out in denim. #JeanUp for BC's Kids!

# may

Employee Golf Tournament—May  
Meet & Greet—May

Details to follow



### **Bear Mountain Social Committee**

We are looking for more members to join the social committee. We meet the first Thursday of every month at 2:00pm. If you are interested in joining or to find out more information contact Jennifer Burgin or Bhreagh Martell in HR.

### **FITNESS EVENTS @ THE BEAR**

If you would like to volunteer for any of these events please contact Cathy Noel at [cathy.noel@westinbearmountain.com](mailto:cathy.noel@westinbearmountain.com)

**TC 10k Run - April 24, 2016**

<https://www.raceonline.ca/events/details/982>



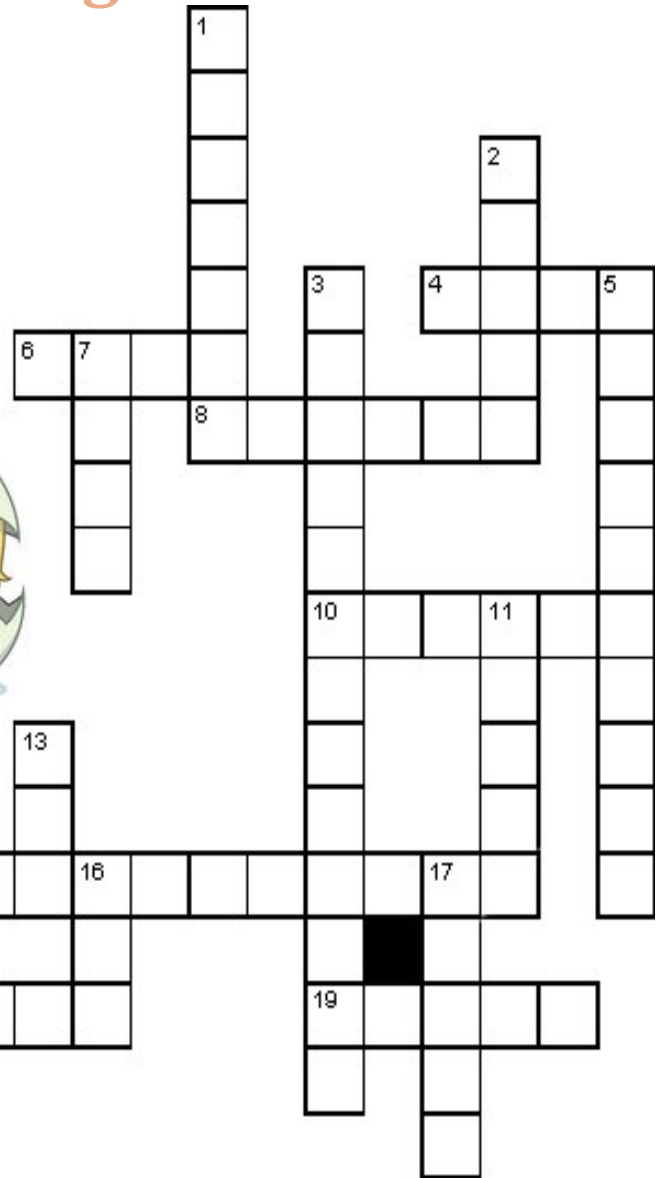


Name: \_\_\_\_\_

# Spring Crossword

Submit your completed cross word to HR for your chance to win a \$25 G/C at Bear Mountain.

Deadline: May 1 Good Luck!



**Across**

- 4. Spring weather.
- 6. An animal that wakes up after a long winter nap.
- 8. Begin to grow.
- 10. Somebody who plants crops.
- 14. White or pink tree flowers that bloom in spring.
- 18. Something that can grow into a tree or a plant.
- 19. The middle month of spring.

**Down**

- 1. These begin to bloom in spring.
- 2. Farmers \_\_\_\_\_ crops.
- 3. A day for playing tricks.
- 5. A day to thank mom.
- 7. Mother birds lay these in their nests.
- 9. Go to the country and have lunch.
- 11. What snow does in the mountains.

- 12. Some of these return from their winter homes.
- 13. The last month of spring.
- 15. Baby birds \_\_\_\_\_ from their eggs.
- 16. A flower before it blossoms.
- 17. The first month of spring.

*April showers,  
Bring May flowers!*